

Domain Registration



CRITICAL INFORMATION SUMMARY

Information about the service.

Here's a quick summary of all the important bits about **Domain Registration**.

It covers things like the length of your contract and how much you need to pay each month.

Your plan is for a pre paid Domain registration. It provides you with access and use of the domain name for a defined period of 12-24 months.

MINIMUM TERM PERIOD

2 Years

If your application for a domain name is accepted and approved, you will be granted a two years Domain Name License for that domain name.

Information about pricing.

- **\$55** for a ".com.au" or ".net.au" domain extension
- **\$13** for a ".org.au" domain extension
- **\$39** for a ".asn.au" domain extension
- **\$30** for a ".id.au" domain extension

Other Information

BILLING

We will bill you in advance for the minimum monthly charge and features and in arrears for your services. Your first bill will include charges for part of the month from when you took up your plan until the end of that billing cycle, as well as the minimum monthly charge in advance for the next billing cycle.

WE'RE HERE TO HELP

If you have any questions, just call us on **1300 780 649** so we can serve you better. Or you can visit us at www.arcon.com.au for additional information, including to access information about your usage of the service.

COMPLAINTS

If you have any concerns or complaints, you can access our complaint resolution process via the details on our website at www.arcon.com.au. You can also contact the Telecommunications Industry Ombudsman on 1800 062 058 or submit an enquiry at <http://www.tio.com.au/>

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