

ISDN 10/20/30



Digital Phone Lines for Businesses with a PABX Phone System

- ✓ Scalable phone line solution
- ✓ Proven and robust technology
- ✓ Delivered on Australia's biggest network
- ✓ Direct Indial Range (100 numbers) - allows every staff member to have their own number
- ✓ Digital call quality
- ✓ Compatible with a wide range of digital PABX's
- ✓ Hunt Groups - finds the first available person
- ✓ Calling Number Display - show either the direct extension number or a main number
- ✓ Extension Level Billing - know how much each person uses the phone

Local Number Portability (LNP)

Allows you to move or 'port' your indial telephone numbers to us, with no need to change your contact numbers if you are changing carrier.

Direct In-Dial (DID)

Optimise the efficiency of your voice network by allocating number ranges across your ISDN.

Calling Number Display – Outgoing & Incoming

Display your number to called parties so they can identify you and identify callers by their telephone number.

Call Barring

Control your costs by restricting access to expensive call types.

Temporary Call Redirection

Manage the handling of incoming calls during planned outages or short term relocations.

Relocation Diversion

Keep your telephone numbers when you relocate.

Number Only Diversion

Advertise local numbers in locations where you have no offices, and redirect calls to your main offices.

Plans & Pricing

Please contact us for a customised pricing plan that suits your calling patterns and business requirements.

Got any Questions?

 **1300 780 649**

 **sales@arcon.com.au**

 **www.arcon.com.au**



Hunt Groups

Ensure that your incoming calls are distributed efficiently.

Extension Level Billing

Manage your call costs extension by extension.

Directory and Emergency Services Listings

A basic White Pages directory listing for each of your ISDN service numbers, unless you have specified for your service to be a Silent Line. A single 'main number' will be listed for each ISDN service.

Malicious Call Tracing

A Malicious Call Trace feature allows you to activate an alarm signal to the exchange during an unwelcome call.

PABX And Modem Interworking

ISDN10/20/30 will interwork with PABXs complying to the TS038 (ETSI) and TS014 (Australian) ISDN DSS1 signalling protocols. ISDN can also be used for modem calls.



Why Choose Us?

Best Products



Mobile

With a wide range of mobile plans suitable for both business and personal users, you can be sure we have a deal for you. And with the ability to customise a plan for you, we can make sure you get the handsets you want, at a price you can afford.



Phone

Whether you have a growing enterprise, a start-up business or simply want a great value home phone, we can offer a range of plans on a range of lines. We have traditional lines or the latest IP Telephony solutions and IP handsets. And all just a phone call away.



Internet

As broadband becomes the lifeblood of both business and home life, you need a great connection with speeds as fast as your line can go. Choose from ADSL Broadband, ADSL2+, mission critical SHDSL or Mobile Broadband to connect wherever, whenever.



Data Networking

For diverse businesses, sharing resources across multiple locations can decrease operating expenditure and increase productivity. No matter what your location, budget, technical requirements we can design a tailored solution to fit.



Cloud

Look skyward because it's all about the cloud. Starting with simple website hosting, moving onto hosted voice, and soon we'll be rolling out cloud based business apps, conferencing solutions and new domain hosting plans. This is the future, not fluff.

Best Service



One Bill

We're a full service telecommunications provider meaning we can provide all your communications on one single bill. So that's one simple payment per month and one company to deal with. Just makes life simple.



Direct Contact

When you're with us you'll have our direct contact details so if you've got a question you know who to come to. It's the kind of personal service the big telcos just can't offer. Their loss, your gain.



Choice of Networks

We know reliability is crucial, it's just got to work. So we only partner with the tier 1 networks so you get the service you're paying for, in more places. And better still, we can offer the network that suits you, not us.



A Communications Partner

We believe in being a valued partner to our clients by offering honest and straightforward advice. We don't make the sale and run, we're here to stay, and we're here to do whatever we need to keep you happy.

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