

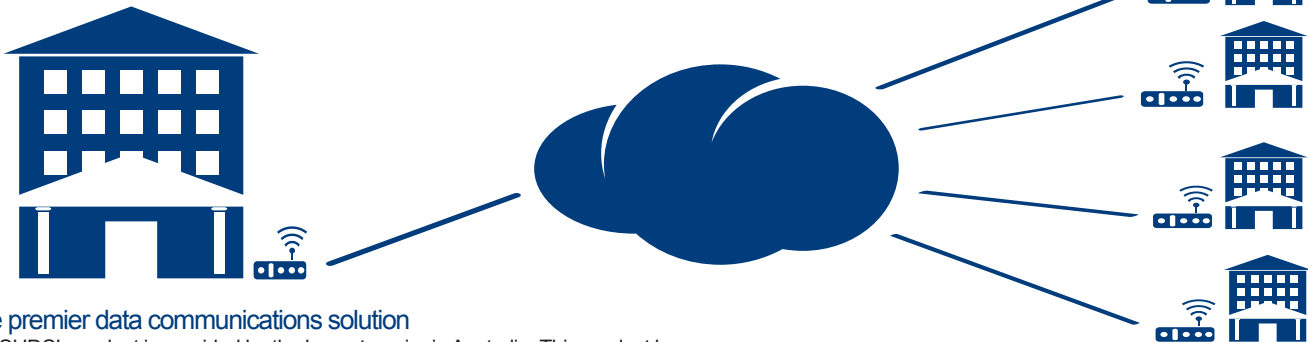
SHDSL Private WAN



Special Offer
FREE Installation*
 *Terms and conditions apply

Premium Data Network Solution for Mission Critical Traffic

- ✓ Business Grade Service Level Agreement with Uptime Guarantee of 99.95%
- ✓ Guaranteed bandwidth options for business
- ✓ Superior solution for customers with multiple office locations sharing business critical data
- ✓ Powered by the most advanced enterprise grade network in Australia
- ✓ Symmetrical upload and download to support business use
- ✓ Customer reporting on bandwidth and usage patterns
- ✓ Static IP Address for Networking
- ✓ 24 x 7 Technical Support with Experienced Engineers



The premier data communications solution

Our SHDSL product is provided by the largest carrier in Australia. This product has been built specifically for companies that use networks to share business critical resources between locations. With a Service Level Agreement on uptime, targets for jitter, latency and packet loss you can be confident you are purchasing the best available solution for your business' network.

Reliability and support

The underlying network is separate from consumer networks. This network has been built using best-of-breed technology with a highly redundant national Ethernet backbone. If network issues occur these can be dealt with swiftly by our expert engineers and support provided to your business 24 x 7.

Guaranteed bandwidth

Many providers do not offer Service Level Agreements around bandwidth; but we do. We also realize that for mission critical programs across a network have stable and consistent bandwidth is important. We will be happy to assist you in scoping bandwidth options for your network needs.

Choose Your Plan

Speed	Plan	Monthly Fee	Installation Fee
1Mb/ 1Mb	Lite - Unlimited Internal	\$359	\$660
	Standard - Unlimited Internal	\$399	\$660
2Mb/ 2Mb	Lite - Unlimited Internal	\$459	\$660
	Standard - Unlimited Internal	\$519	\$660
4Mb/ 4Mb	Lite - Unlimited Internal	\$589	\$1,320
	Standard - Unlimited Internal	\$769	\$1,320
10Mb/ 10Mb	Lite - Unlimited Internal	\$959	\$2,035
	Standard - Unlimited Internal	\$1,099	\$2,035

All prices quoted above Inc GST. * Free installation offer expires 30th April 2013

Got any Questions?

1300 780 649

sales@arcon.com.au

www.arcon.com.au



Why Choose Us?



Because we give the kind of service you just can't get from the big telcos.



One Bill

We're a full service telecommunications provider meaning we can provide all your communications on one single bill. So that's one simple payment per month and one company to deal with. Just makes life simple.



Direct Contact

When you're with us you'll have our direct contact details so if you've got a question you know who to come to. It's the kind of personal service the big telcos just can't offer. Their loss, your gain.



Choice of Networks

We know reliability is crucial, it's just got to work. So we only partner with the tier 1 networks so you get the service you're paying for, in more places. And better still, we can offer the network that suits you, not us.



A Communications Partner

We believe in being a valued partner to our clients by offering honest and straightforward advice. We don't make the sale and run, we're here to stay, and we're here to do whatever we need to keep you happy.

Things You Should Know

1. All prices quoted are inclusive of GST. 2. SHDSL minimum commitment over 24 months is as follows; \$8,616 (1Mb Lite Unlimited plan), \$11,016 (2Mb Lite Unlimited plan), \$14,136 (4Mb Lite Unlimited plan), \$23,016 (10Mb Lite Unlimited plan), \$9,576 (1Mb Standard Unlimited plan), \$12,456 (2Mb Standard Unlimited plan), \$18,456 (4Mb Standard Unlimited plan), \$26,376 (10Mb Standard Unlimited plan). 3. Early termination fee, if you choose to cancel your service or it is disconnected for any reason within the 24 month contract term you will be charged an early termination fee comprised of your minimum monthly commitment as per your agreement with us multiplied by the months remaining in your contract. You must provide 30 days' notice to us to disconnect a service. 4. SHDSL Speeds are theoretical maximum speeds based on Telstra tests. Actual speeds may be less due to a number of factors including network configuration, line quality & length, exchange type, customer premises interference, traffic, hardware and software. 5. This product does not come with internet access however all traffic between SHDSL WAN sites is unlimited. A separate connection is required for internet access. 6. Static IP address provided. 7. Network Uptime guarantee of 99.9%. Rebate calculated as 1 day of service access fee credited for each hour of network downtime over and above the guaranteed level. Network downtime does not include faults in the underlying service from the exchange to the customer premises or any faults in the customers own network. Rebate must be claimed using our Standard Rebate Application Form within 3 months. Rebate will be applied as a credit against your bill. Maximum rebate available is the minimum monthly charge for the service. 8. Acceptable Usage Policy Applies. 9. Pricing quoted is for services in a zone 1 exchange area. If service falls under a zone 2 or zone 3 location pricing is available on request. 10. Free Installation offer expires 31st April 2013.

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